Uncomplicate your Microsoft Teams Compliance

CallCabinet fills every compliance gap within the world's most heavily regulated industries. Built in the same Azure cloud as Microsoft Teams, CallCabinet is an award-winning enterprise-class compliance recording platform for Microsoft Team's voice, video and screen sharing.

Solution certified for **Microsoft Teams**

Gain Enterprise-wide Compliance

Microsoft Teams enables communication across your enterprise while CallCabinet accurately takes care of compliance. CallCabinet automatically ensures all communication between desktop phones, softphones, cell phones, or any combination is compliantly recorded.

Turn Legacy and Current Data into Business Intelligence

With both CallCabinet and Microsoft Teams native to Azure, you gain a seamless, real-time and compliant call recording workflow. CallCabinet's rapid deployment capability and exclusive data migration process – which dramatically reduces crossover time between platforms – enables you to unlock powerful business-critical intelligence across your enterprise.

Transforming conversations into business intelligence

callcabinet

callcabinet

Compliance comes standard with every recording plan

◈ Unlimited recordings

◈ Unlimited storage

◈ 256-bit AES rotating encryption

◈ Redundancy (local and geographical)

◈ Unified location data sovereignty

◈ Custom retention policies

◈ Multi-factor authentication

◈ Granular user-based permissions

◈ Call playback

◈ Call flagging

◈ Searchable call tagging

◈ Call notes

◈ Agent and/or team grouping capabilities

◈ Basic API support

◈ Multi-language support

Compliance to the Core™

Your Competitive Advantage

COMPLETELY CONTROL DATA ACCESS
The ability to arrange users into groups or teams and control who can listen to those recordings is critical. Use predefined user roles which grant access to specific system features, functionality and recordings or create custom roles and define access permissions on a granular level for each user.

NEVER LOSE DATA
Perform Microsoft Teams recording with one (N+1) or two (2N) independent capture points for a stunning degree of redundancy and resilience. Data is stored in the Azure cloud with military-grade encryption for optimal security.

STAY COMPLIANT FROM ANYWHERE
While accommodating a hybrid workforce can be challenging, keeping their interactions compliant should not be. With CallCabinet's cloud-based architecture, staying compliant regardless of where and when communication happens is no longer a challenge.

INDUSTRY-LEADING APPROACH TO VIDEO COMPLIANCE RECORDING
CallCabinet is the ONLY enterprise recording platform able to record Microsoft Teams interactions completely, from audio and screen captures to full video of as many as nine concurrent video streams. In addition, CallCabinet intelligently breaks down video conferencing into individual files that remain synced to the audio timeline.

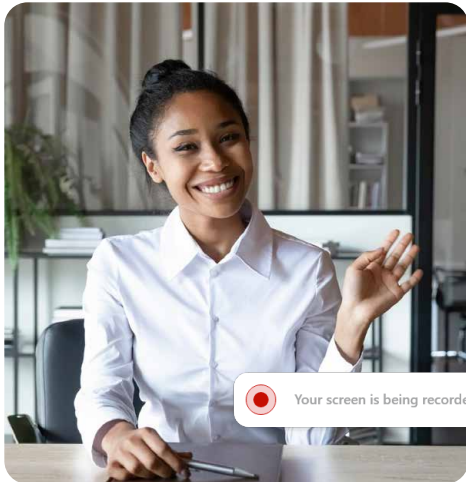**MINE AI-DRIVEN BUSINESS INTELLIGENCE**
Your compliance voice data can be a substantial source of vital business intelligence and CallCabinet's next-generation AI accurately interprets voice data and sentiment, making your data an actionable source for invaluable business intelligence insights.

IMPROVE YOUR CUSTOMER EXPERIENCE
AI-driven conversation analytics features enable voice data to be used for quality assurance and training, helping agents learn from real-world examples and improving the customer experience.

FUTURE-PROOF YOUR COMPLIANCE
The world is rapidly evolving and so too are technologies, regulations and the needs of your enterprise. CallCabinet continuously evolves with these demands, ensuring you'll never need another compliance solution.

POWERFUL APP ADD-IN

CallCabinet has a custom app add-in that allows your Microsoft Teams users to easily manage call recording features within Teams such as:

- ◈ Controlling active calls (pause, resume, cancel and playback)
- ◈ Tagging calls
- ◈ Locating calls
- ◈ Viewing and playing recent recordings

Control it all with granular user permissions that allow administrators to set specific features for team members who need to follow strict compliance recording policies.

Take Back Control of your Enterprise's Compliance

OWN, PROTECT AND CONTROL YOUR DATA

All recordings are stored to the cloud securely and in a format that leaves your data in your control at all times.

ENJOY UNMATCHED ENCRYPTION AND SECURITY

To ensure the highest level of security, CallCabinet captures and stores every call with a military-grade 256-bit AES rotating encryption methodology.

REMAIN COMPLIANT EVEN WHEN SHARING

The "Compliance Share" feature allows specific individuals the ability to share an encrypted link of a call or call portion with share settings that define how long the link can be accessed, keeping your company compliant and secure at all times.

ENSURE COMPLIANCE AS YOU GROW

CallCabinet scales according to users with no limit on usage per user and allows you to pick and choose the features you need through optional licenses.

Microsoft Teams has

270 million

active monthly users collaborating for

2.7 billion minutes (45 million hours)

daily

Uncomplicate your Microsoft Teams compliance.
Call us today to arrange a customized demo.

bsi. ISO/IEC 27001 Information Security Management CERTIFIED

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